



# CERTIFICATE

No.

STI-0162/22

**LGAI Technological Center, S.A. (Applus+)**  
certifies that the Information Technology Service Management System  
of the organization:

## MOTIVA CONSULTING, S.L.

C/ Julián Camarillo 21A - 2 Planta. 2.1  
28037, Madrid

For the following activities of:

The Services Management System of IT services regarding evolutional and corrective Support and Maintenance of the commercial applications, in the Human Resources and Financials areas (IT architecture and applications) according to the current service catalog 2022.

**is in accordance with the requirements of the standard  
ISO/IEC 20000-1:2018**

INITIAL CERTIFICATION DATE: 07/10/2022  
EFFECTIVE FROM: 24/04/2026  
THIS CERTIFICATE IS VALID UNTIL: 04/04/2028

Barcelona, on 24/04/2026

Managing Director  
Applus+ Certification, B.U.

Xavier Ruiz Peña

Technical Director  
Applus+ Certification, B.U.

Cristina Bachiller Martínez

This certificate will be regarded as valid provided that all the contract conditions for which it is part of were be fulfilled  
LGAI Technological Center, S.A. (Applus+) Campus U.A.B., Ronda de la Font del Carne s/n, 08193 Bellaterra, Barcelona