



# CERTIFICATE

No.

STI-0017/13

**LGAI Technological Center, S.A. (Applus+)**

certifies that the Information Technology Service Management System of the organization:

## MOTIVA CONSULTING, S.L.

MOTIVA CONSULTING, S.L.  
C/Santa Leonor, 65. Ed. E. Planta 4. Modulo A  
28037, Madrid (Madrid)

para las actividades de:

The Services Management System of IT services regarding evolutional and corrective Support and Maintenance of the commercial applications, in the Human Resources and Financials areas (IT architecture and applications) according to the current service catalog.

**is in accordance with the requirements of the standard  
ISO/IEC 20000:2018**

INITIAL CERTIFICATION DATE: 29/08/2012  
EFFECTIVE FROM: 30/04/2020  
THIS CERTIFICATE IS VALID UNTIL: 29/04/2023

General Director  
Applus+ Certification, B.U.

Juan Sendín Caballero

Technical Director  
Applus+ Certification, B.U.

Cristina Bachiller Martínez

This certificate will be regarded as valid provided that all the contract conditions for which it is part of were be fulfilled.  
LGAI Technological Center, S.A. (Applus+) Campus U.A.B., Ronda de la Font del Carme s/n, 08193 Bellaterra, Barcelona.